

PRIVACY POLICY

PRIVACY POLICY / GDPR STATMENT.

Retallack Bros funeral Directors (Colin Grose) would want you to feel confident in our services and security as related to your personal information and how information about you is used and shared, by visiting this site you are accepting the practices described in this Privacy Policy.

For the purpose of new GDPR regulationsn as of the 25th May 2018, the data controller is Colin Grose, Retallack Bros Funeral directors.

Information you give us

The information we learnfrom customers helps us continually improve our services and enhance your shopping experience at Retallack Bros Funeral Directors. This information is used for such purposes as communication, fulfilling orders and to provide the best possible service.

At no time do we ever provide your account details or payment information to any third party, unless absolutely necessary to complete your order (in accordance with the Data Protection Act 1998)

COOKIES

We do not use cookies to store informationabout you. The cookie is destroyed when you leave the website.

E-mail communications

We sometimes send emails about our products and services. If you do not want to receive e-mails from us, other than order notifications and receipts, Please send an email to colin@retallackbros.com

Automatic information

For security purposes Retallack Bros Funeral Directors sometimes collectand analyses the internet protocol (IP) address used to connect your computer to the internet and to our website. This is done for the protection and for tracking purposes in the unfortunate circumstance that someone gains access to your personal or financial information and opens an account, or makes purchases under you name.

It is important for you to protect your account against unauthorised access to your password and banking details. We shall not be liable for any loss or damage which may arise as a result of your failure to protect your password or account details.

QUESTIONS

Questions regarding our Privacy Policy related material can be directed to our support staff, by email at: colin@retallackbros.com

